



Module 2 – Unit 2: Exploring the Topic

Overview of the Patient Interview Process

Think About It What is the purpose of an interview with a patient? What are the steps in the interview process? Put the following steps in order by numbering them 1-5.

- ___ Elicit (find out) information.
- ___ Understand the patient’s perspective (point-of-view).
- ___ End the encounter. (Finish the interview.)
- ___ Set the stage. (Begin the interview.)
- ___ Give information about the patient’s health situation.

Look at the SEQUE Framework below and think about what a health professional might actually say in each phase. Write an example for each.

SEQUE Framework for Communicating	Example
SET THE STAGE.	S
ELICIT INFORMATION.	E
GIVE INFORMATION.	G
UNDERSTAND THE PATIENT’S PERSPECTIVE.	U
END THE ENCOUNTER.	E

Match the lines below from the conversation with the correct stage of the SEGUE framework. Write the correct letter, (S, E, G, U, or End). You can use each letter more than once.

- ___ What brings you into the office today?
- ___ It's been nice meeting you. I hope your throat feels better soon.
- ___ Bobby, I think you have strep throat.
- ___ Hi. . . Mr. Longnecker? I'm Dr. Dolores. I hope I haven't kept you waiting too long.
- ___ I understand that you don't like to take drugs unless you have to . . .
- ___ So, you run track. Where do you go to school?
- ___ Anything else?
- ___ Ouch! I'm sorry it hurts so much.
- ___ I'm writing you a prescription for penicillin. You should take it four times a day for a week. . .